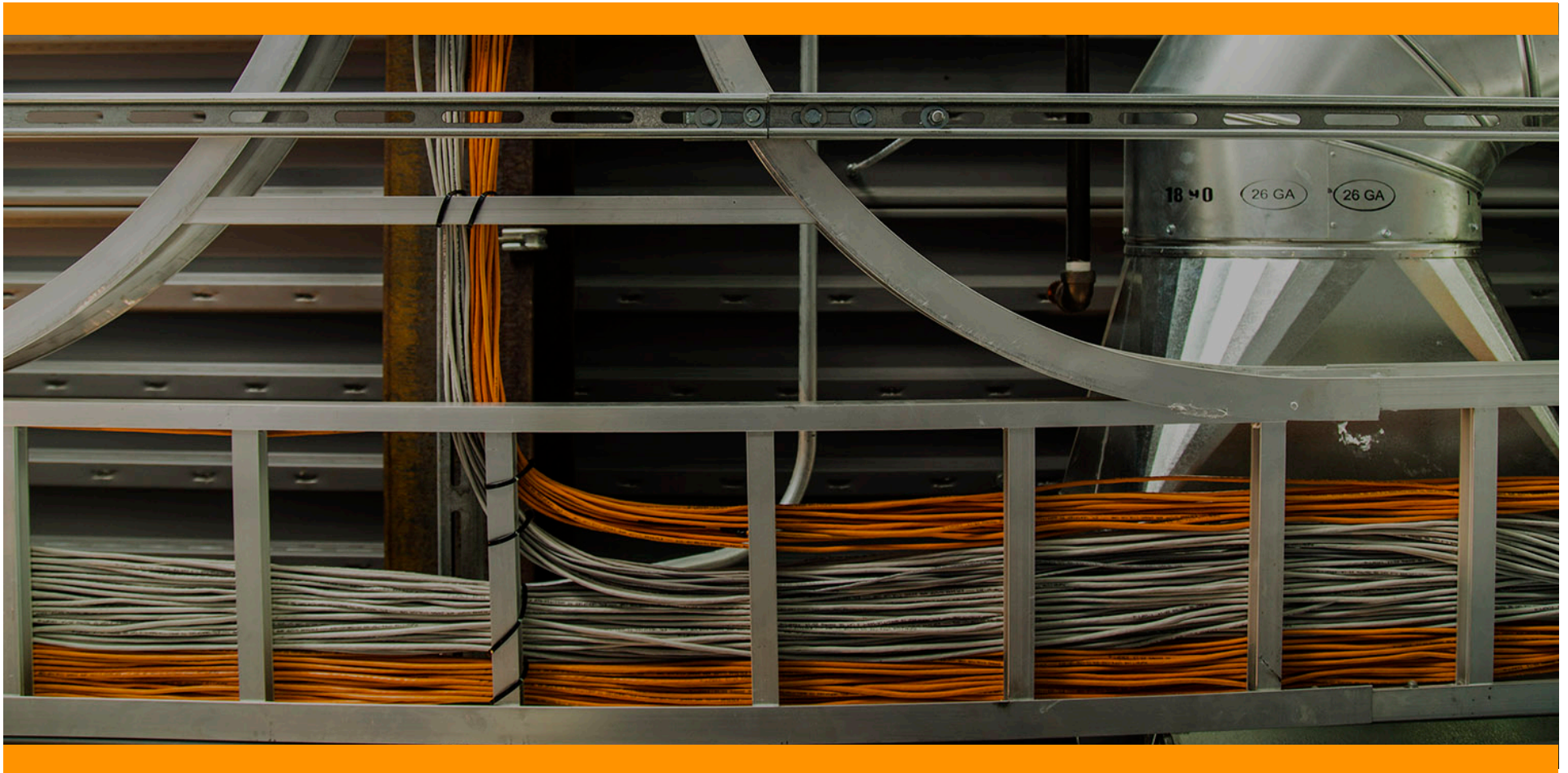




Software Implementation 101

Sponsored By **PROCORE**





Presenters

PROCORE



Joe Little
*Construction Training
Manager*
StreetLights Residential



Mark Lyons
*Senior Director of
Business Development*
Procore





What I've Learned

PROCORE

- How to utilize project management, HR and marketing skills
- How to incorporate Software Development Life Cycle (SDLC) concepts
- Placing a high emphasis on education





PLANNING





Discovery

- Identify roles to determine security and UI
- Identify points of integration
- Find reporting needs and predict reporting needs
- Identify gaps in consistency
- Identify risks
- Get your champion on board



Documentation

- Re-declare current and future states
- High-level and detail design documents
- Schedule
 - Make sure to include two rounds of testing
 - Include training
 - Don't try to do it all at once
- Use case scenarios



Education

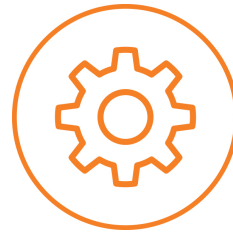
STREET LIGHTS RESIDENTIAL PROCORE

- Send out an email blast
- Start a road show
- Watch for naysayers
- Reassure individuals
- Make sure the whole company knows





DEVELOPMENT & TESTING





Integrations

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- Identify “one offs”
- Look for outdated systems
- Follow the data downstream
- Make sure to include a business analyst
- Start documentation





Development Testing

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- Interface mockups
- Beginning of User Acceptance Testing
- Make sure to include different divisions/
business units
- Make sure a business analyst is present
- Use this time to reassure teams



Testing

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- Launch portions to select individuals (iterative)
- Train your users on how to beta test
- Start involving the trainer
- Capture lessons learned to review
- Prep IT





ROLLOUT





Communication

- Precede rollout with a PR blast
- Make sure people know their importance
- Delineate what to expect and set realistic expectations
- Provide a clear and easy route to support
- Keep upper management apprised



Training

STREET LIGHTS RESIDENTIAL **PROCORE**

- Make materials with familiar data
- Create role-based training
- Have one super-user class
- Make sure upper-level management is present
- Allow a larger gap between 1st and 2nd training session
- Be kind to your trainer!



Extra Preparation

PROCORE

- Have a backup trainer
- Supply your helpdesk with a specialist





CLOSE OUT





Final Documentation

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- Maintenance schedule/ upgrade cycle
- Administrator support and manual
- Formal final review report
- Make sure company procedures are updated





Questions?

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Thank you for attending!
To contact today's presenters:

Mark Lyons

Procore

866-477-6267

mark@procore.com

Joe Little

StreetLights

214-922-1182

jlittle@streetlightsres.com

Visit constructionbusinessowner.com in the coming days to access a recording of the webinar or download the presentation.